

# SikaBond® Warranty

Sika® Corporation (Sika®) warrants that SikaBond® T21/T35/T55/T100, Sika®MB (Formally: Sika® Primer MB) and the Sika® AcouBond® System consisting of SikaBond® T53 and Sika® Silent Layer -03 (collectively “the Sika® Products”, each a “Sika® Product”) will bond engineered and solid hardwood flooring over sound substrates such as concrete, cementitious leveling underlayment, plywood, chipboard and gypsum based subflooring as set forth in each of the current Sika® Product Data Sheets for a period equal to the wood floor manufacturer’s product warranty.

## **This Warranty is conditional upon the following:**

- Sika’s installation guidelines, requirements and instructions for use set forth on the current applicable Sika® Product Data Sheet for the Sika® Product(s) used must be strictly followed.
- No standing water or visibly damp substrate during installation of Sika’s Products.
- The wood flooring installation must comply with the wood flooring manufacturer’s most recent literature for glue down installations, including but not limited to relative humidity, expansion space, wood flooring acclimation, air flow requirements, sub floor moisture requirements in room humidity, and jobsite temperature requirements.
- Evaluation of any potential claim by Sika® in advance of any repair or replacement work, submission of wood flooring manufacturers’ product warranty, original material invoices, installation invoices and Sika® lot numbers from material used on the project.
- Wood floor manufacturers’ maintenance procedures including but not limited to temperature, relative humidity must be strictly followed.
- Warranty is to the original purchaser only and is non-transferable.
- Sika® Product(s) must be used within shelf life.

**Failure to comply with any of these conditions will void this Warranty.**

## **Warranty Exclusions:**

- Damage due to the presence of standing water or visibly damp substrate during the installation process.
- Damage due to the failure to follow Sika’s current installation guidelines, instructions for use and requirements.
- Moisture related damage to the wood flooring due to failure to provide proper environmental conditions including but not limited to protecting flooring from sub-floor moisture and in-room humidity.
- Any claims relating to improper application of Sika® Product(s), defects in wood flooring, contractor error, faulty installation.
- Damage to gypsum based subflooring materials that are of poor strength or degrade due to moisture.
- Damage due to water entering into the subfloor, which causes wood flooring to buckle, curl or cup temporarily or permanently.
- Damage due to hydrostatic pressure, excessive vapor emissions, uneven sub-floor materials.
- Damage due to the failure to strictly follow wood floor manufacturer’s installation guidelines, instructions for use and maintenance recommendations/procedures.
- Damage caused by acts of God, flood, fire, acts of war, vandalism, criminal acts, inadequate or faulty structural design, abnormal or abusive wear and tear, structural defects, building alternations, cracks or ruptures which exist or may develop in the structure.

In the event of a claim under this Warranty, you must notify Sika® within 30 days of the discovery of the claim and provide Sika® with the opportunity to inspect. In the event of a valid claim under this Warranty, Sika® in its discretion will either pay the reasonable cost of labor and materials to repair or replace on a square foot basis the portion of the floor proven to be defective due to a defect in the Sika® Product(s) subject to exclusions as set in this Warranty. Sika® will repair or replace the affected floor one time only. Any repairs made prior to Sika® evaluating the claim will void this Warranty.

Wood is a natural product; hardwood flooring will expand and contract through seasonal temperatures and humidity changes. Separation or gapping between floor boards is a normal occurrence and is not an adhesive related defect.

## **LIMITED WARRANTY:**

THE WARRANTY SET FORTH ABOVE IS EXCLUSIVE OF ALL OTHER WARRANTIES, WHETHER ORAL OR WRITTEN, EXPRESS OR IMPLIED. NO OTHER WARRANTIES EXIST IN CONNECTION WITH THE SALE OR USE OF SIKABOND® T21/T35/T53/T55/T100/SIKA MB (FORMALLY: SIKA PRIMER MB) AND THE SIKA® ACOUBOND® SYSTEM INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE AGENTS AND EMPLOYEES OF SIKA® ARE NOT AUTHORIZED TO MAKE MODIFICATIONS EITHER WRITTEN OR ORAL TO THIS WARRANTY OR ANY ADDITIONAL WARRANTIES WHICH MAY BE BINDING UPON SIKA®. SIKA® SHALL NOT BE LIABLE UNDER ANY LEGAL THEORY FOR SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF USE, BUSINESS INTERRUPTION, DELAY DAMAGES, DAMAGE TO PROPERTY OR CLAIMS OF CUSTOMERS OF THE PURCHASER FOR SUCH DAMAGES. SIKA® SHALL NOT BE RESPONSIBLE FOR THE USE OF THIS PRODUCT IN A MANNER TO INFRINGE ON ANY PATENT OR ANY OTHER INTELLECTUAL PROPERTY RIGHTS HELD BY OTHERS.

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