

TECHNICAL BULLETIN

One Pail / Bag Credit Policy

As a service to our customers, Sika, provides samples, color formulas, tinted products, and tint vials to be used in different products. Variations in raw materials and environmental conditions at the job site (which are out of the control of Sika can affect the color of the finished product. Sika recommends that the same batch of products are used for one job in continuous areas, if possible, to ensure raw material variations are minimized.

The tinting dealer and/or user of the product are obligated and responsible to make sure the formulas of tinted products match the color required. Sika, recommends that samples and jobsite mock ups are completed in the job conditions to ensure acceptance of the finished product by the owner.

Sika will only honor one pail/bag of applied cement or acrylic finish coat material when there is a discrepancy in color and texture based off of a manufacturing error. The applicator must take responsibility to stop the job when color or texture is in question.

All claims must be reported immediately with the following information and samples:

NOTE: "Lime Bloom Efflorescence" is a calcium carbonate deposit, which forms in the following way.

- Pictures, bags and/or pails of the product
- Samples of alleged defective material
- Job address
- Applicator and distributor information

LIMITED WARRANTY NOTICE

Prior to each use of any product of Sika Corporation, its subsidiaries or affiliates ("SIKA"), the user must always read and follow the warnings and instructions on the product's most current product label, Product Data Sheet and Safety Data Sheet which are available at usa.sika.com/eifs-stucco or by calling our Technical Service Department at +1 (800) 226-2424. Nothing contained in any SIKA literature or materials relieves the user of the obligation to read and follow the warnings and instructions for each SIKA product as set forth in the current product label, Product Data Sheet and Safety Data Sheet prior to use of the SIKA product.

SIKA warrants this product for one year from date of installation to be free from manufacturing defects and to meet the technical properties on the current Product Data Sheet if used as directed within the product's shelf life.

User determines suitability of product for intended use and assumes all risks. User's and/or buyer's sole remedy shall be limited to the purchase price or replacement of this product exclusive of any labor costs.

NO OTHER WARRANTIES EXPRESS OR IMPLIED SHALL APPLY INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SIKA SHALL NOT BE LIABLE UNDER ANY LEGAL THEORY FOR SPECIAL OR CONSEQUENTIAL DAMAGES. SIKA SHALL NOT BE RESPONSIBLE FOR THE USE OF THIS PRODUCT IN A MANNER TO INFRINGE ON ANY PATENT OR ANY OTHER INTELLECTUAL PROPERTY RIGHTS HELD BY OTHERS. Sale of SIKA products are subject to the Terms and Conditions of Sale which are available at usa.sika.com.